



WATER ALERT SYSTEM OWNERS MANUAL

FOR SKUS: 691-3703, 691-3704, 691-3705

ALL SKUS ARE SOLD SEPARATELY



WATER ALERT CONTROL TOWER/GATEWAY 691-3703*

*Requires purchase of 691-3704 and/or 691-3705

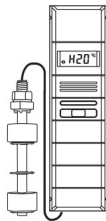
WIRELESS REMOTE WATER ALERT FLOOR SENSOR/ PROBE 691-3704*

*Requires purchase of 691-3703



WIRELESS REMOTE WATER ALERT REED SENSOR 691-3705*

*Requires purchase of 691-3703



CUSTOMER SUPPORT / RESOURCES

- Barracuda Customer Support: **1-800-495-9278**
- Web support: **www.barracudapumps.com/alerts**

GENERAL USE AND APPLICATIONS

Insurance companies cite water damage from faulty plumbing, flooded basements & frozen pipes as the third most common cause of homeowner claims. While you can't predict water leaks or mechanical failure, you can improve your response time with a **Barracuda Water Alert System** to help you protect your property and minimize repair costs.

With the alert system, you use your smartphone to monitor for water leaks, sump basin water levels and high or low temperature/humidity levels to prevent damage. Water damage can be caused by frozen or broken pipes, rusty water heaters, leaky roofs, basements and foundations from snow, rain or floods, faulty plumbing installation, sump pump basin overflow, leaky dishwasher hoses and washing machine overflow.

Monitor and protect property: By purchasing and connecting a control tower/gateway to your existing network router, and downloading the app from **www.barracudapumps.com/alerts**. The control tower/gateway will communicate with the separately purchased sensors/probes to monitor your home and will send you text and e-mail alerts.

MONITORING APPLICATIONS

- Home, second home, office or rental property
- Kitchens, baths, laundry & pool rooms
- Utility sinks, sumps & water heaters
- Basements, garages, attics, greenhouses & farms
- Sump pump basins
- Near aquariums & terrariums

HOW IT WORKS

- The wireless water alert sensor(s)/probe(s) monitors wet/dry conditions, water level and temperature/humidity; it sends the data to the control tower/gateway up to 200 ft. (60.96m). See important setup and operation section for range information.
- Connect the control tower/gateway to your network router with the included LAN cable. The control tower/gateway uses your high speed Internet connection to send the data to your app.
- Information can be viewed via the app and text and email alerts will be sent. (1 year included)
- Add up to 5 wireless remote & sensors/probes (sold separately) per control tower/gateway to monitor in other areas.

ADDITIONAL EQUIPMENT (NOT INCLUDED)

- Two AAA 1.5V Alkaline batteries
- Browser with high speed Internet
- Network router

WHAT YOU NEED TO PURCHASE YOU NEED 1 & 2 - ALL ITEMS SOLD SEPARATELY

1 WATER ALERT CONTROL TOWER/GATEWAY SKU: 691-3703

- Requires purchase of 691-3704 and/or 691-3705

- Receives information from the water alert sensors/probes. The control tower/gateway can receive information from up to 5 wireless water alert sensors/probes.
- Package Contents: Control tower/gateway, 4 ft. cat 5 Ethernet cable, power adapter, mounting bracket, hardware pack and installation instructions.



2 WIRELESS REMOTE WATER ALERT FLOOR SENSOR/ PROBE SKU: 691-3704 - Requires purchase of 691-3703

- Senses temperature, humidity & wet/dry conditions. Sends this information to the control tower/gateway.
- Package Contents: Wireless remote, floor sensor with 6ft. cable, mounting bracket, hardware pack and installation instructions.



AND/OR

WIRELESS REMOTE WATER ALERT REED SENSOR SKU: 691-3705 - Requires purchase of 691-3703

- For use in sump pump basins. Senses temperature, humidity & water level within the sump basin. Sends this information to the control tower/gateway.
- Package Contents: Wireless remote, reed sensor with 8 ft. cable, mounting bracket, stainless steel hose clamp and installation instructions.



SETUP AND ACTIVATION OF THE WATER ALERT SYSTEM

Download La Crosse Mobile App

- www.barracudapumps.com/alerts
- iOS App Store, search La Crosse Alerts Mobile
- Android Play Store, search La Crosse Alerts Mobile

Follow directions on the mobile device screen to register; for assistance, see support menu within the app.

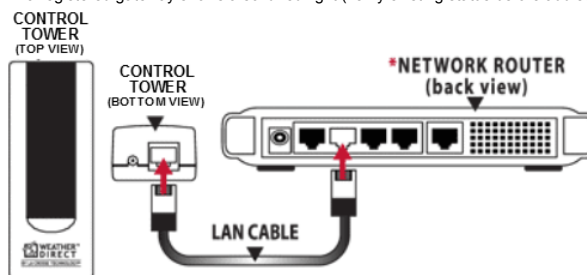
CONTROL TOWER/GATEWAY INSTALLATION

You will need to purchase a 691-3704 Wireless remote floor sensor/probe and/or 691-3705 Wireless remote reed sensor to complete the water alert system.

Control tower/gateway hardware cabling (if not registered*)

- Connect LAN cable between router & gateway.
- Insert a/c power cord in control tower/gateway.
- Watch for 4 red blinks (if not, see diagnose gateway)

*a registered gateway shows a solid red light (verify existing status before add sensor)



DIAGNOSE CONTROL TOWER/GATEWAY LIGHTS

- 1 blink – LAN cable missing; cable or port bad
- 2 blinks – no internet protocol (IP) address from router
- 3 blinks – no DNS resolve; aka can't find server
- 4 blinks – ready to register
- Both Blink – existing registration not deleted
- No Lights – check a/c power or factory reset
- Solid Red – registered gateway

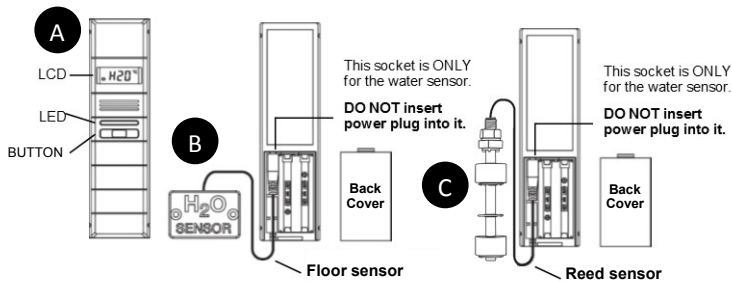
FACTORY RESET - UNREGISTERED PRODUCT

(For unregistered product, try the following before contacting support)

- Reset control tower / gateway
 - remove a/c cord
 - Press and hold gray button
 - reinsert a/c cord
 - release button after red light blinks 4 times
- Remote & Sensor/Probe – press and hold gray button until segments fill with 18.88; try registration when counting begins

NOTE: For registered product, do not reset, see support menu within the app for additional information.

REMOTE FEATURES & PLUGGING IN SENSOR(S)/PROBE(S)



(A) Wireless Remote Water Detector with Temp./Humidity:

- LCD displays: ambient air temp. & humidity / wet or dry
- Transmits collected data to control tower within a 200 ft. wireless range.
- Weather resistant case* (not water proof)
- *Cannot get wet and may be affected by high humidity conditions.

(B) Floor Sensor/Probe on 6 ft. Detachable Cable:

- Floor sensor/probe detects the presence or absence of water
- Attach it to the water detector remote by removing the back cover and insert plug into the socket. Install 2 AAA batteries into the remote.
- Sensor/probe can be plugged into the sensor at any time without resetting.

(C) Reed Sensor on 8 ft. Detachable Cable:

- Reed sensor detects the presence or absence of water
- Attach it to the water detector remote by removing the back cover and insert plug into the socket. Install 2 AAA batteries into the remote. Sensor can be plugged into the sensor at any time without resetting.

SELECT A LOCATION TO MOUNT WATER ALERT SENSOR

You will need to purchase a 691-3703 control tower/gateway to complete the water alert system and to send text and email alerts via the app.

Wireless Remote with LCD screen

- Select a location protected from water and other precipitation. The case is water resistant, not water proof.
- Place the remote in a dry, shaded area. Avoid locations with direct sun to prevent inaccurate readings.
- Fog and mist will not harm the remote but direct precipitation must be avoided.
- Note:** Exposing the remote case to extreme humidity may temporarily disrupt data. The remote case reads humidity, but should not be submerged in water.
- Select a location within 0 ft. to 200 ft. range of the control tower/gateway. See important setup and operation section for range information.

Floor sensor/probe and reed sensor

- Important:** The floor sensor/probe and reed sensor are not for use in a pool or hot tub where chemicals may cause malfunction.
- Floor sensor/probe and reed sensor need to be within reach of the wireless remote

CONFIRM CONNECTION BEFORE INSTALLING SENSOR

- IMPORTANT:** Before permanently installing a sensor/probe... **Test the sensor/probe in the desired mounting location for at least 1 hour** to confirm good reception. Confirm consistent readings on your account app before permanently mounting. **Move the sensor /probe closer to the control tower/gateway if the signal is lost or not received.**
- Mount the sensor/probe only after the activation process** (see "SETUP AND ACTIVATION").

INSTALLATION OF THE WIRELESS REMOTE 691-3704 & 691-3705

- MOUNT TO WALL WITH SCREWS

- Remove the mounting bracket from the remote.
- Place bracket over the desired location then make sure you have enough sensor wire to reach desired remote location.
- Mark mounting surface with a pencil through the 2 holes of the bracket.
- Screw bracket onto surface and tighten screws to bracket. Use included wall anchors if necessary.
- Insert the remote into the bracket.

- FREE STANDING

Attach the mounting bracket to the bottom or top of the remote and place it on any flat surface.

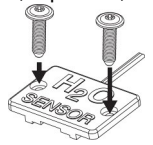
INSTALLATION OF THE 691-3704 FLOOR SENSOR/PROBE

NOTICE: The water sensor is a monitoring/notification device only. The water sensor will not prevent flooding or water damage.

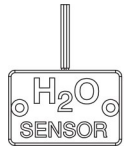
- PLACEMENT OF FLOOR SENSOR

The floor sensor/probe should be placed on the dry floor or against the wall near your foundation, water heater, sump, plumbing, washer, aquarium, or dish washer etc. to monitor for leaks.

FLOOR: Place the floor sensor/probe (circuit board down) on the dry floor within range of the wireless remote that is mounted on the wall or standing on a table. **Note:** The floor sensor/probe will sit 1/8 inch from the floor in this position.



WALL: Place the floor sensor/probe against the wall with the edge touching the floor within range of the wireless remote that is mounted on the wall or standing on a table.



- The floor sensor/probe can be secured to the floor or wall with the included screws & anchors or with two-sided tape (not included).
- Secure the 6 ft. sensor/probe cable to avoid tripping hazards: Loosely coil and secure the extra cable with a twist tie.

- CLEANING THE FLOOR SENSOR/PROBE

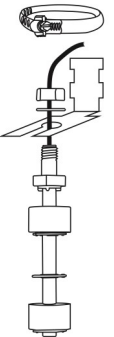
Routine cleaning of the floor sensor/probe is recommended to ensure proper operation. Use clean water and a soft cloth to clean dirt and debris from the circuit board of the floor sensor. **Note:** When using two-sided tape, replace the tape after cleaning the floor sensor/probe to maintain adhesiveness.

INSTALLATION OF THE 691-3705 REED SENSOR

NOTICE: The reed sensor is a monitoring/notification device only. The reed sensor will not prevent flooding or water damage.

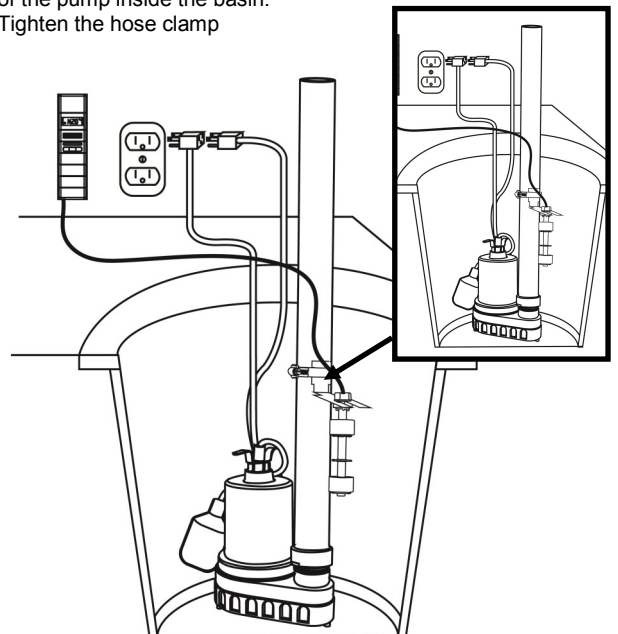
- ASSEMBLE REED SENSOR

- Remove the top plastic nut and washer from the reed switch. Do not remove the nut and washer from the wire.
- Slide the wire through the slot on the mounting bracket and push the sensor up through the hole in the bracket.
- Secure reed sensor to bracket using the plastic nut and washer. Tighten to secure taking special care not to overtighten.



- INSTALL REED SENSOR IN SUMP BASIN

- Loosely install the hose clamp around the discharge pipe of the sump pump
- Insert the mounting bracket through the hose clamp.
- Adjust the height of the assembled sensor above the turn on level of the pump inside the basin.
- Tighten the hose clamp

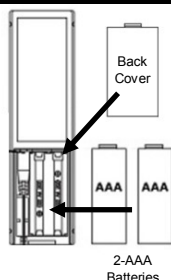


IMPORTANT SETUP & OPERATION

- The remote has a wireless range of up to 200 ft. (60.96 m). The 200 ft. range applies to open air with no obstructions, and that radio waves DO NOT curve around objects. Actual transmission range will vary depending on what is in the path of the signal. Each obstruction (roof, walls, floors, ceilings, etc.) will effectively cut signal range in half.
- Metal, stucco, and some types of glass can reduce signal range by as much as ¾ or more, compared to the ½ reduction typical of most obstructions. It is possible to receive a signal through these materials, however maximum range will be reduced due to their tendency to absorb or reflect a much larger portion of the sensor's signal.
- The wireless remote measures and updates the temperature and humidity on the LCD every 6 seconds.
- Note:** The new measurement is reported to your account at intervals that you select using your online account.

REMOTE BATTERY INSTALLATION/REPLACEMENT

- Remove the back cover by sliding the cover down.
- Observing the correct polarity install 2-AAA batteries. The batteries will fit tightly (to avoid start-up problems make sure they do not spring free).
- Do not mix old and new batteries.
- Do not mix alkaline, lithium, standard or rechargeable batteries.
- Replace the back cover by sliding upwards and check that it is securely fitted.



LOW BATTERY INDICATOR

- Low battery icon appears on the app data screen and also on the LCD screen when batteries are low.
- You will receive an e-mail or mobile text message alert when the battery power of the sensor/probe is low. Change the batteries immediately.

Note: The LED light turns ON briefly after changing batteries. The LED light turns OFF when not needed to save battery power. The previously stored information in the sensor will not be affected or cancelled while you change the batteries. You may miss a reading or two while batteries are changed, see terms of use for more information.

MAINTENANCE AND CARE

- Avoid extreme temperatures, vibration and shock.
- Clean the sensor/probe with a soft, damp cloth. Do not use solvents or scouring agents.
- Do not submerge the sensor case in water.
- Do not kink the 6 ft. sensor cable.
- Secure the 6 ft. cable to avoid tripping hazards.
- Immediately remove all low powered batteries to avoid leakage and damage.
- Opening the casings voids the warranty. Do not try to repair the unit. Contact customer support at 1-800-495-9278 for warranty support.

IMPORTANT NOTICE

NOTICE: The water alert system is a monitoring/notification device only. The water alert system will not prevent flooding or water damage.

CAUTION

- The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user authority to operate the equipment.
- All rights reserved. This manual may not be reproduced in any form, even in part, or duplicated or processed using electronic, mechanical or chemical process without the written permission of the publisher.
- This booklet may contain errors or misprints. The information it contains is regularly checked and corrections are included in subsequent editions. We disclaim any responsibility for any technical error or printing error, or their consequences.
- All trademarks and patents are acknowledged.

SPECIFICATIONS:

Temperature range:	-40°F to 140°F with 0.2°F resolution "OFL" displayed if outside this range.
Humidity measuring range:	3% to 99%
Transmission range:	200 ft. (60.96 m) in open space
Floor sensor on 6 Ft.. Cable:	6 ft.. detachable floor sensor cable that detects wet (H2O) and dry (DRY) conditions. Displays last reading if probe is not connected.
Reed sensor on 8 Ft.. Cable:	8 ft.. detachable reed sensor cable that detects wet (H2O) and dry (DRY) conditions inside sump basins. Displays last reading if probe is not connected.
Sensor battery power	2 x AAAA Alkaline, 1.5V
Control tower/gateway power:	AC adapter (included)
Control tower/gateway size:	5.23" H x 0.76" W x 1.44" D
Floor sensor/probe size:	.26" H x 1.77" W x 1.17" D
Reed sensor size:	5.5" H x 1" W x 1.75" D

CONTROL TOWER/GATEWAY, WIRELESS REMOTE, FLOOR SENSOR/PROBE - WARRANTY INFORMATION

La Crosse Technology, Ltd provides a 1-year limited warranty on this product against manufacturing defects in materials and workmanship. This limited warranty begins on the original date of purchase, is valid only on products purchased and used in North America and only to the original purchaser of this product. To receive warranty service, the purchaser must contact La Crosse Technology, Ltd for problem determination and service procedures. Warranty service can only be performed by a La Crosse Technology, Ltd authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to La Crosse Technology, Ltd or La Crosse Technology, Ltd's authorized service center.

La Crosse Technology, Ltd will repair or replace this product, at our option and at no charge as stipulated herein, with new or reconditioned parts or products if found to be defective during the limited warranty period specified above. All replaced parts and products become the property of La Crosse Technology, Ltd and must be returned to La Crosse Technology, Ltd. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer. If necessary repairs are not covered by this warranty, or if a product is examined which is not in need of repair, you will be charged for the repairs or examination. The owner must pay any shipping charges incurred in getting your La Crosse Technology, Ltd product to a La Crosse Technology, Ltd authorized service center. La Crosse Technology, Ltd will pay ground return shipping charges to the owner of the product to a USA address only.

Your La Crosse Technology, Ltd warranty covers all defects in material and workmanship with the following specified exceptions: (1) damage caused by accident, unreasonable use or neglect (including the lack of reasonable and necessary maintenance); (2) damage occurring during shipment (claims must be presented to the carrier); (3) damage to, or deterioration of, any accessory or decorative surface; (4) damage resulting from failure to follow instructions contained in your owner's manual; (5) damage resulting from the performance of repairs or alterations by someone other than an authorized La Crosse Technology, Ltd authorized service center; (6) units used for other than home use (7) applications and uses that this product was not intended or (8) the products inability to receive a signal due to any source of interference.. This warranty covers only actual defects within the product itself, and does not cover the cost of installation or removal from a fixed installation, normal set-up or adjustments, claims based on misrepresentation by the seller or performance variations resulting from installation-related circumstances.

LACROSSE TECHNOLOGY, LTD WILL NOT ASSUME LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, PUNITIVE, OR OTHER SIMILAR DAMAGES ASSOCIATED WITH THE OPERATION OR MALFUNCTION OF THIS PRODUCT. THIS PRODUCT IS NOT TO BE USED FOR MEDICAL PURPOSES OR FOR PUBLIC INFORMATION. THIS PRODUCT IS NOT A TOY. KEEP OUT OF CHILDREN'S REACH.

This warranty gives you specific legal rights. You may also have other rights specific to your State. Some States do not allow the exclusion of consequential or incidental damages therefore the above exclusion of limitation may not apply to you. For warranty work, technical support, or information, please contact: La Crosse Technology, Ltd - 2817 Losey Blvd. S. - La Crosse, WI 54601

REED SENSOR - WARRANTY INFORMATION

LIMITED WARRANTY - REED SENSOR:

Manufacturer warrants the products specified in this warranty to be free from defects in material or workmanship for one (1) year from date of purchase. During the time period and subject to the terms and conditions, the manufacturer will repair or replace to the original user or consumer any portion of this product which proves to be defective due to materials or workmanship. At all times the manufacturer shall have and possess the sole right and option to determine whether to repair or replace defective equipment, parts, or components. The manufacturer has the option to inspect any product returned under warranty to confirm that the warranty applies before repair or replacement under warranty is approved. This warranty sets forth the manufacturer's sole obligation and purchaser's exclusive remedy for defective product. Return defective product to the place of purchase for warranty consideration.

WARRANTY PERIOD - PRODUCTS:

If, within the duration of product use by the original user, this product proves to be defective due to materials or workmanship, the product shall be repaired or replaced at the manufacturer's option, subject to the terms and conditions set forth in this warranty statement. Proof of purchase is required for warranty consideration. In the absence of suitable proof of the purchase date, the effective period of this warranty is 12 months from the product's date of manufacture.

LABOR, ETC. COSTS:

The manufacturer shall IN NO EVENT be responsible or liable for the cost of field labor or other charges incurred by any customer in removing and/or affixing any product, part, or component thereof.

PRODUCT IMPROVEMENTS:

The manufacturer reserves the right to change or improve its products or any portions thereof without being obligated to provide such a change or improvement for units sold and/or shipped prior to such change or improvement.

GENERAL TERMS AND CONDITIONS:

This warranty shall not apply to damage due to acts of God, normal wear and tear, normal maintenance services and the parts used in connection with such service, lightning or conditions beyond the control of the manufacturer, nor shall it apply to products which, in the sole judgment of the manufacturer, have been subject to negligence, abuse, accident, misapplication, tampering, alteration; nor due to improper installation, operation, maintenance or storage; nor to excess of recommended maximums as set forth in the instructions. Warranty will be VOID if any of the following conditions are found:

- Product is used for purposes other than those for which it was designed and manufactured
- Product not installed in accordance with applicable codes, ordinances, and good trade practices
- Product connected to voltage other than indicated on nameplate or labels
- Reed sensor has been exposed to liquids above 120°F

DISCLAIMER:

Any oral statements about the product made by the seller, the manufacturer, the representatives, or any other parties do not constitute warranties, shall not be relied upon by the user, and are not part of the contract for sale. Seller's and the manufacturers only obligation, and buyer's only remedy, shall be the replacement and/or repair by the manufacturer of the product as described above. NEITHER SELLER NOR THE MANUFACTURER SHALL BE LIABLE FOR ANY INJURY, LOSS OR DAMAGE, DIRECT, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR LOST PROFITS, LOST SALES, INJURY TO PERSON OR PROPERTY, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL LOSS), ARISING OUT OF THE USE OR THE INABILITY TO USE THE PRODUCT, AND THE USER AGREES THAT NO OTHER REMEDY SHALL BE AVAILABLE TO IT. Before using, the user shall determine the suitability of the product for his/her intended use, and user assumes all risk and liability whatsoever in connection therewith.

THE WARRANTY AND REMEDY DESCRIBED IN THIS LIMITED WARRANTY IS AN EXCLUSIVE WARRANTY AND REMEDY AND IS IN LIEU OF ANY OTHER WARRANTY OR REMEDY, EXPRESSED OR IMPLIED, WHICH OTHER WARRANTIES AND REMEDIES ARE HEREBY EXPRESSLY EXCLUDED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE EXTENT EITHER APPLIES TO A PRODUCT SHALL BE LIMITED IN DURATION TO THE PERIODS OF THE EXPRESSED WARRANTIES GIVEN ABOVE.

Some states and countries do not allow the exclusion or limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PRIVACY POLICY

La Crosse Technology Ltd. ("La Crosse") is committed to protecting the privacy of your personal information. This Privacy Policy was created to ensure the confidence of visitors ("you" or "your") to the lacrossealertsmobile.com website (the "Site"). This Privacy Policy also demonstrates our commitment to fair information practices and the protection of your privacy.

Types of Information Collected

1. Personal Information

If you register to use this Site, you will be requested to share personal information such as your name, company name, postal address, e-mail address, phone number, zip codes, and other personal information ("Personal Information") in order to subscribe to access and use this Site and receive information. Our credit card processor will also request a credit card number from you for payment for products purchased on this Site. Our credit card processor shall be solely responsible for collecting and processing your credit card number. La Crosse does not collect, store, or process any credit card numbers. If you communicate with us by email or complete online forms, we will require Personal Information that personally identifies you. La Crosse will also request your email address, mailing address, and phone number to: (i) have someone contact you for additional information; or (ii) in response to your request for information from us. With the exception of your primary email address, Personal Information can be updated at any time through your User Dashboard. If you need to amend your email address, you will need to create a new user account because each email identification serves as the unique identifier for that user.

2. Information from Children

La Crosse does not knowingly solicit or collect information from persons under 13 years of age ("children"). While there is no age limit to use the Site, we ask that children not submit information to us without the consent of a parent or guardian. When we e-mail information to you, we will provide instructions that show you how to unsubscribe from receiving further e-mails. If your child requests to receive information from La Crosse without your knowledge, follow the instructions in our e-mail to cancel the request immediately. Parents can also contact La Crosse to access, change, or delete any personal information submitted by their child.

3. Other information: "Cookies"

La Crosse may collect information about you and your use of the Site whenever you visit this Site. This data helps us analyze and improve the usefulness of the information we provide at the Site and the performance of the Site. For example, we may collect various forms of information such as entry and exit points for the Site (i.e., referring URLs or domains), site traffic statistics, and operating system and browser type (collectively "Traffic Data"). Traffic Data is anonymous information that does not personally identify you but is helpful for marketing purposes or for improving your experience on the Site.

In addition, when you request pages on our Site, our servers may automatically log your IP address. An IP address is a number that is automatically assigned to your computer whenever you are surfing the Web. La Crosse may store some information on your computer in the form of a "cookie" or similar file to help us maintain and improve this Site in many ways.

A "cookie" is a small amount of data that is transferred to your browser by a Web server and can only be read by the server that gave it to you. It functions as your identification card, recording such things as Internet addresses, passwords, and preferences. It cannot be executed as code or deliver viruses. With most Internet browsers, you can erase "cookies" from your computer hard drive, block all "cookies," or receive a warning before a "cookie" is stored. The "Help" portion of the toolbar on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Please refer to your browser instructions to learn more about these functions. Enabling cookies allows you to take full advantage of the features on the La Crosse Site and we recommend that you leave them turned on. If you elect to block the cookies, we will not be able to provide you with a personalized experience on our Site.

4. Use of Information Collected

La Crosse may use Personal Information to contact you when necessary. We use your e-mail address only to the extent necessary to send alerts and to follow up on specific questions requiring information from us. Visitors that give us their telephone numbers online will only receive telephone contact from us to send text message alerts and respond to information requests. We may use non-identifying and aggregate information to better design our website and to share with service providers.

5. Sharing Personal Information

La Crosse will not sell, rent, share, monitor, edit, or disclose any Personal Information, including its contents or your use of this Site, without your prior consent. However, La Crosse may share your Personal Information for the following limited purposes:

6. Third Parties

La Crosse may share Personal Information with La Crosse business partners, service providers, or other La Crosse distributors in order to provide requested services, follow-up with you regarding opportunities, or additional requested information. La Crosse may also share Personal Information with other companies and individuals to perform functions such as sending postal mail, e-mail, and text messages, removing repetitive information from customer lists, analyzing data, and providing marketing assistance.

7. Legal Obligations

La Crosse may share your Personal Information if we have a good faith belief that such action is necessary to: (1) comply with the legal process or other legal requirements of any governmental authority; (2) protect and defend the rights or property of La Crosse; (3) enforce this Agreement; (4) protect the interests of other users of the Site or any other person; or (5) operate or conduct maintenance and repair of the Site or equipment.

8. Protection of Personal Information

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the Personal Information that we collect.

9. User Choice Regarding Collection, Use, and Distribution of Personal Information

You may choose not to provide La Crosse with any Personal Information. In such an event, you can still access and use this Site, but may not be able to participate in some of the Site's capabilities or services.

10. Links to Third-Party Websites

The Site may contain links to other websites. La Crosse is not responsible for the privacy practices or the content of such websites. We have no control over the use of such websites and you should exercise caution when deciding to disclose any Personal Information on or to the owners of these websites.

11. Changes, Updates, and Modifications to this Privacy Policy

La Crosse reserves the right, at any time and without notice, to change, update, or modify this Privacy Policy, by posting such change, update, or modification on the Site. Any change, update, or modification will be effective immediately upon posting on the Site. Changes, updates, and modifications to the Privacy Policy will continue to govern your use of the La Crosse Site even if you do not receive notice of the change, update, or modification.

12. How to Contact Us

Should you have other questions or concerns about our Privacy Policy, please call us at (608) 785-7920 or e-mail us with the La Crosse Alerts contact form at: www.lacrossetechnology.com/support/alerts

FCC STATEMENT

This Device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) the device must accept any interference received, including interference that may cause undesired operation.

NOTE: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER AUTHORITY TO OPERATE THE EQUIPMENT.

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- LIMITATION OF LIABILITY** TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL LA CROSSE, ITS SUPPLIERS, OR LICENSORS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES OF ANY KIND, IN CONTRACT OR TORT, INCLUDING, BUT NOT LIMITED TO, INJURY, LOSS OF REVENUE, LOSS OF GOODWILL, LOSS OF BUSINESS OPPORTUNITY, LOSS OF DATA, OR LOSS OF PROFITS ARISING OUT OF, OR RELATED TO, IN ANY MANNER, THIS AGREEMENT, THE USE OF THE DATA, OR THE PERFORMANCE OR NONPERFORMANCE OF THE PRODUCT OR SERVICES REGARDLESS OF THE FORESEEABILITY THEREOF. IN NO EVENT SHALL LA CROSSE TOTAL LIABILITY FOR ALL DAMAGES EXCEED THE AMOUNT OF MONIES PAID FOR THE PRODUCT AND ANY EXPANSION OPTIONS. THE FOREGOING LIMITATIONS WILL APPLY EVEN IF THE ABOVE STATED REMEDY FAILS OF ITS ESSENTIAL PURPOSE.
- TERMINATION** This Agreement may be terminated if situations are out of our control at any time for any reason by La Crosse.
- AMENDMENT AND MODIFICATION** La Crosse may amend or modify the terms of this Agreement at any time for any reason without your consent and such amendment or modification will be binding.
- EVENTS BEYOND LA CROSSE CONTROL** La Crosse shall not be held responsible for any failure or malfunction in power or communications nor the failure or refusal of any third party, including without limitation, third party transmission intermediaries to perform, continue, or renew their contractual arrangements with La Crosse, nor the inability to perform occasioned by such or by labor strife, war, riot, bankruptcy, or other events beyond the control of La Crosse.
- ASSIGNMENT** La Crosse may assign this Agreement without your consent.
- JURISDICTION AND DISPUTES** This Agreement shall be construed and enforced in accordance with the laws of the State of Minnesota. Should it be necessary to institute an action to enforce any of the terms contained in this Agreement, you agree said action shall and must be instituted in Hennepin County District Court, State of Minnesota. You hereby waive any and all defenses based on lack of personal jurisdiction or forum non convenience, and any right to recover statutory attorneys' fees.
- ENTIRE AGREEMENT** This Agreement, the Web site Terms & Conditions, and the Privacy Policy state the parties' entire agreement and understanding of the subject hereof, and supersede all prior understandings and agreements. Any prior agreements or understandings between the Parties are null and void.
- SURVIVORSHIP** The requirements and limitations set forth in Sections 1 and 2 of this Agreement shall survive termination of this Agreement for any reason.

DISCLAIMERS

(1) La Crosse Technology, LTD. ("La Crosse") provides various alert services to aid users. La Crosse shall not be liable for accuracy, usefulness or availability of data transmitted via the service. Users are solely responsible for damages to persons or property by service use. (2) Service providers may charge users for alert services. Standard messaging and data rates apply and will be billed to the customer's wireless account. Customers may be unable to receive text messaging or data service in some areas due to unavailability of service. (3) La Crosse shall not be liable for any damages or warranty issues that may incur from altering property (plumbing) to accommodate the temperature monitoring hardware. Users are solely responsible for damages to persons or property by use of the hardware installation kit.

TROUBLESHOOTING

Refer to your app for troubleshooting information.

- Control tower/gateway, wireless remote, & floor sensor/probe Manufactured and warranted by La Crosse Technology, LTD for Barracuda Products.
- Reed sensor manufactured and warranted by Decko Products

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